

The White Foundation is built upon a history of caring for children & families

The Henry and Rilla White Foundation is a Florida-based, not-for-profit corporation that was founded to serve troubled youth and their families. It was established in 1988 in memory of two of Levy County's most respected citizens, Henry and Rilla White. Henry was a teacher, school board member and superintendent of the Levy County School System. His wife, Rilla Drummond White, owned White's Grocery Store, a gathering place for youth. She was widely known for her commitment to her family, church and the youth of the community.

Program Overview

The Foundation's Adult Targeted Case Management Program in Lake City, Florida, provides services for the severe and persistent mentally ill residents from Adult Living Facilities and the community, ages 18 years and older.

Adult mental health targeted case management services assist individuals in gaining access to needed financial and insurance benefits, employment, medical, social, education, assessment of functional abilities and needs, and other services. These supportive services include working with the individual and the individual's natural support system to develop and implement a service plan.

They also include follow-up to determine the status of the individual's services, and the effectiveness of activities related to the successful implementation of the service plan toward enhancing the recipient's inclusion in the community.

Services are provided in the individual's home and community.

Program Goal

The primary goal of the Foundation's Bachelor of Science, Targeted Case Management team is to optimize the functioning of individuals who have complex needs by coordinating the provision of quality treatment and support services in the most efficient and effective manner.

Services and service frequency are based on the individual needs, goal, and abilities of each individual.

The specific objectives of the Foundation's Adult Targeted Case Management Program are:

- ◆ To advocate for an coordinate services to maintain or improve the individual's level of functioning;
- ◆ To assist the individual in attaining self sufficiency and satisfaction in the living, learning, work, and social environments of choice;
- ◆ To assist individuals who lack a natural support in assessing needed medical, social, educational, and other services; and
- ◆ To provide ongoing assistance in accessing or maintaining needed case consistently within the service delivery system.

Rules of Conduct

Individuals receiving Foundation services and/or participating in Foundation activities are required to follow the established Rules of Conduct governing the program in which they are participating.

A copy of the Rules of Conduct is provided to each recipient upon admission to the program.

Client Rights and Grievance Process

The White Foundation ensures that recipients served by its programs are made aware of their rights as clients and informed of the grievance process available to express any dissatisfaction with the services, staff, or any perceived violation of their rights.

A copy of the Client Rights and Grievance Process will be provided to each recipient upon admission to the program.

Complaint Process for Violation of Privacy Notice

If a recipient is concerned that the Foundation has violated his/her privacy rights, or if he/she disagrees with any decision made about access to his/her records, the recipient may contact the Foundation's Privacy Officer. The recipient may also send a written complaint to the U.S. Department of Health and Human Services. The Privacy Officer can provide the recipient with the appropriate address upon request.

Privacy Officer
2833 Remington Green Circle
Tallahassee, FL 32308
Phone: 850-922-8375
Email: RDurrance@hrwhite.org

MISSION, VISION, AND VALUES

MISSION

To ensure that individuals and families receive the help they need to have more meaningful, productive lives. The primary focus is helping individuals and families build their lives based on a knowledge of their own worthiness, strength and dignity.

VISION

We will:

- *Be part of the effort to create excellence through the most productive interface between the public and private service offerings.*
- *Become increasingly adept at teamwork to identify goals, solve problems and achieve excellence.*
- *Continuously upgrade services that recognize no upper limit in programming quality.*
- *Remain committed to community-based programming as the key to successful service delivery based on the mutually supportive relationship between the community and the program.*

VALUES

We believe:

- *In helping individuals and families acquire skills and other supports needed for successful community living.*
- *In treating individuals and families in a manner that confirms their dignity and self respect.*
- *That collaboration and compassionate dialogue are the best ways to support individuals and families in their efforts to achieve their goals.*
- *That all people should be provided with a continuum of care based on individual needs.*
- *The quality of the environment is maintained and improved through a continuous sensitivity to local concerns regarding physical, social and moral issues.*

ADULT TARGETED CASE MANAGEMENT PROGRAM

**305 NW Christian Court
Lake City, FL 32055
Phone 386-752-7813
Fax 386-752-7836**

CORPORATE HEADQUARTERS

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WEBSITE
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**The Henry and Rilla White
Youth Foundation, Inc.**

ADULT TARGETED CASE MANAGEMENT PROGRAM

**Serving the Children,
Families, and Individuals of
Florida**



